

KINON ANNUAL REPORT **使安年度報告**

MAKE A DIFFERENCE WHERE IT MATTERS.

Kin On was built by the Chinese-American community for our Asian elders. For four decades, we have stayed true to our Asian roots. Thank you for your support as we continue to expand both the range and types of services we provide to offer the best health and social services to the Asian senior community in Puget Sound.

IMPROVEMENTS IN QUALITY OF CARE

We began 2024 with a strong census in our Rehab & Care Center, consistently operating above 95% capacity. Early in the year, we underwent one of our most comprehensive state surveys under newly updated regulations. The survey identified areas for improvement, prompting immediate action from our team. Though we experienced a temporary dip in census while implementing improvements, we quickly rebounded and returned to over 95% capacity later in the year, demonstrating the high demand for culturally relevant care.

提升照護品質

我們以穩定的入住率展開2024年,復康及護理中心的 入住率持續維持在95%以上。年初,我們接受了新法規 實施以來最全面的一次州政府調查。針對調查中指出的 改善項目,團隊隨即展開修正行動。雖然在實施改善措 施期間入住率短暫下滑,但隨後迅速回穩,並重返95% 以上,再次印證社區對具文化敏感度照護服務的高度需 求。



C-ID OFFICE RELOCATION

Kin On relocated our Seattle Chinatown–International District office to the heart of CID, bringing us closer to the community. Our new space in Seattle's Chinatown-International District includes a separate room for workshops and gatherings in addition to office spaces. This marks an exciting step forward as a hub for community wellness programs and serves as the base for our home care coordination team, ensuring accessible support for elders and their families. Kin On held a ribbon-cutting ceremony for the new space on October 29.

唐人街國際區辦公室遷址

健安將西雅圖唐人街國際區的辦公室遷至社區的核心地段,進一步拉近與社區的距離。新空間除了行政辦公用途外,亦設有獨立場地,可供舉辦工作坊及社區聚會。我們藉由此次搬遷,積極打造一個推動社區健康項目的服務樞紐,同時也作為我們家居照顧協調團隊的新基地,為長者與其家庭提供更即時、便捷的服務。健安已於10月29日舉行剪綵儀式,正式啟用全新空間。



OUR BIGGEST SENIORS' DAY YET

Over 400 elders, families, and community members came together for Seniors' Day 2024. The 8th annual celebration featured multigenerational cultural performances, resource booths, fun activities and joyful reconnection to celebrate our seniors and keep them active, healthy, and in community.

歷年最大規模的健安敬老節

我們在2024年迎來歷年規模最大的健安敬老節,超過400位長者、家庭成員與社區夥伴齊聚一堂。這已是健安敬老節的第八屆,活動內容豐富多元,包括跨世代的文化表演、社區資源攤位、趣味互動活動,以及與新朋舊友溫馨重聚的時光。大家一同歡聚,慶祝長者的付出及貢獻,並鼓勵他們保持活躍、健康,持續與社區緊密連結。

EXPANDED COMMUNITY WELLNESS ACTIVITIES

Our Community Wellness program expanded significantly in 2024 through strategic partnerships supporting the physical, mental, and social well-being of Asian elders. We partnered with UW Memory and Brain Wellness Center, The Alzheimer's Association, City of Seattle, City of Bellevue, and Open Doors for Multicultural Families to offer culturally and linguistically relevant health workshops, memory care programs, grocery distributions, cooking demos, and one-on-one tech support. Highlights include a creative intergenerational Kintsuginspired collaboration with Open Doors to demonstrate embracing imperfections and finding beauty in brokenness.

社區健康活動擴展

2024年,我們的社區健康促進項目在多方策略夥伴的支持下持續擴展,全方位促進亞裔長者的身心健康與社會參與。我們與華盛頓大學醫療記憶和大腦健康中心、阿茲海默症協會、西雅圖市政府、貝爾維尤市政府,以及為多元文化家庭敞開大門等機構合作,推出一系列符合文化及語言需求的健康工作坊、失智照護項目、食物發放、健康烹飪示範,以及一對一科技支援服務。其中亮點之一,是與多元文化家庭敞開大門攜手舉辦的跨世代創意活動,以日本傳統修復工藝「金繼」為靈感,鼓勵大家擁抱不完美,從破碎中發現美的力量。







RESTORING THE ATRIUM

After finding a persistent water leakage, supporters rallied to help fund critical repairs to the beloved atrium in the Rehab & Care Center. Thanks to the generous support of our community, we were able to complete essential repairs to our atrium, restoring a welcoming and safe space for residents and family members to gather, connect, and enjoy everyday moments together.

玻璃綠室修繕工程

在發現復康及護理中心內深受居民喜愛的玻璃綠室持續漏水後,社區支持者紛紛響應支持,協助我們籌措修繕所需的經費。有賴大家的慷慨捐助,我們得以完成必要的修繕工程,重新打造出一個溫馨、安全的共享空間,讓居民與親友能夠相聚、交流與享受日常時光。



PROGRAM UPDATES, CONTINUED

BUILDING REFRESH & RESIDENT COMFORT

Kin On began a thoughtful refresh of our main campus to ensure a more comfortable, welcoming, and safe environment for our residents. We replaced all privacy curtains—an update that not only brightened living spaces but also supported infection control best practices. We also conducted a comprehensive facility assessment to identify and prioritize future building improvements as part of a broader effort to enhance quality of life for those who call Kin On home.

GROWING VEGETABLES AT SUPPORTIVE HOUSING

Residents at Kin On's Assisted Living and Ark & Winnie Chin Legacy Home installed a few planters to grow vegetables. This vegetable garden was planted around March 2024 to give residents the opportunity to get outside and engage with nature. In the summer, vegetables started to grow, including tomato, bell pepper, and lettuce.



SUPPORTIVE HOUSING EMERGENCY GENERATOR

To ensure the safety and well-being of our residents, Kin On installed a new emergency backup generator in our Supportive Housing facility. This critical upgrade provides reliable power during outages, ensuring uninterrupted care during emergencies.

MAHJONG NIGHT WITH RESIDENTS

For the first time since the pandemic, our Rehab & Care Center residents were able to gather with volunteers and community members for an evening of Mahjong. Over 75 community members joined residents in the dining room for a night of this favorite tradition.

環境優化及居民舒適度提升

為了確保居民能擁有更舒適、溫馨與安全的生活環境, 健安啟動了主園區的整體環境優化工程。我們全面更換 隱私窗簾,不僅讓居民的生活空間更加明亮,亦加強了 感染控制管理。同時,我們也完成了全院設施的整體評 估,針對未來建築改善項目進行盤點與優先排序,作為 提升居民生活品質整體規劃的一環,致力營造一個令人 安心依賴的家園。

在耆老支援住屋體驗種植樂趣

2024年3月,健安的耆老生活輔助居庭及成人家庭護理家園的居民設置了全新的高架花槽,親手打造屬於他們的蔬果園地。這項計畫讓居民有機會走出戶外、親近自然,享受栽種的樂趣。進入夏季後,番茄、甜椒與生菜等蔬菜逐漸茁壯成長,並開始結出豐碩成果。

耆老支援住屋的緊急備用發電機

為了確保居民的安全與福祉,健安於耆老支援住屋設置了全新的緊急備用發電機。這項重要的升級措施能在設施停電時提供穩定電力,確保緊急狀況下的照護不會中斷。



自疫情以來,我們的復康及護理中心居民首次再與義工及社區成員齊聚一堂,共度麻將之夜。超過75位社區朋友與居民在飯堂內歡聚同樂,重溫這項深受喜愛的健安傳統。

2024 NUMBERS UPDATE

2024 IN NUMBERS

885 Healthy Living Program participants 康健樂頤計劃參加者

222 Home Care clients 家居照顧服務委託人 (110,804.25 hours) (110,804.25 服務小時)

143 Social Services Program participants 社會服務計劃參加者

235 Rehab & Care Center and Supportive Housing residents 院友



Individuals used and participated in Kin On's services and programs 位人士參與及使用健安的服務



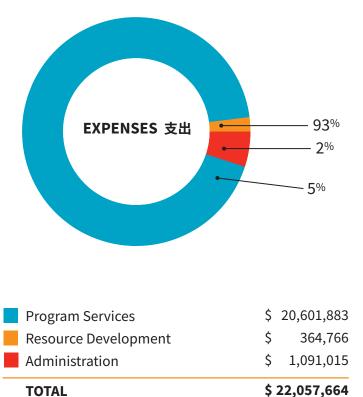
Number of wonderful people working as a team 位員工服務耆老

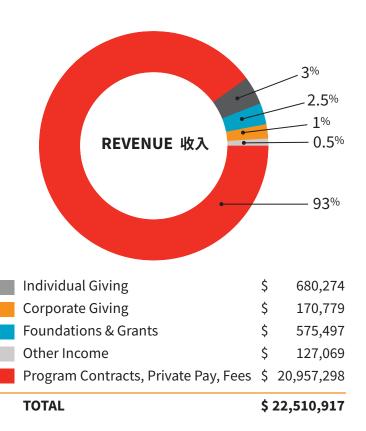
308 Staff 員工 **390** Volunteers 義工



Years of excellent services in the community年為社區提供各種服務

2024 FINANCIALS





LOOKING AHEAD

Dear Friends of Kin On,

Reflecting on another year at Kin On, I am reminded of the resilience and generosity that define Kin On and the community we serve. To our donors, partners, volunteers, and staff—thank you. Your support has been the driving force



behind Kin On's ability to grow, adapt, and remain a trusted resource for Asian elders and their families.

2024 was a year of steady progress and dedicated efforts to adapt to new challenges, while laying the groundwork for long-term impact. In January, we underwent our most comprehensive state survey in recent years. With evolving regulations and increased scrutiny across long-term care facilities, the survey reflected the heightened expectations now facing providers like Kin On.

The results identified areas needing improvement—particularly in documentation and care coordination. Our leadership and frontline teams responded swiftly, implementing corrective actions, retraining staff, and reinforcing quality systems. Thanks to their dedication, we not only addressed the findings but emerged stronger and more unified in our commitment to high quality resident care.

As we celebrate Kin On's 40th anniversary in 2025, our focus is on the future. We're strengthening our foundation, expanding culturally responsive care, and exploring new ways to support the evolving needs of Asian families, including investments in our community wellness programs ensuring seniors in our community can thrive where they are.

With your continued partnership, we will build a stronger, more equitable future for our elders today—and for the generations who follow.

Ketty Hsieh 謝則靜

Kin On CEO 健安行政總裁

親愛的健安之友:

回顧在健安走過的又一年,我深深感受到,健安以及我們所服務的社群之所以能屹立不搖,正是因為大家展現出的堅韌與慷慨。在此謹向所有捐贈者、合作夥伴、義工與員工致上最誠摯的感謝。正因為有您們的支持,健安才能持續成長、靈活應變,並成為亞裔長者及其家庭值得信賴的資源。

2024年對健安來說是穩健前行的一年。我們全力以赴,積極應對各項新挑戰,同時也為未來的長遠發展奠定穩固根基。今年一月,我們接受了近年來最全面的一次州政府調查。隨著長期照護機構所面對的法規日益更新、監管日趨嚴格,此次調查反映出政府對健安這類機構所抱持的期待與標準正不斷提高。

調查結果指出了幾個我們需要改善的重點,特別是在文件記錄與照護協調方面。我們的領導團隊與前線員工迅速應對不足之處:立即採取改善措施、重新進行員工訓練,並強化品質管理系統。有賴團隊的全力投入,我們不僅妥善解決了需要改善的地方,也進一步加強了團隊的凝聚力,讓我們在照護長者的道路上更加堅定且充滿力量。

隨著健安即將迎來創立40週年,我們也把目 光投向未來。我們正積極鞏固基礎、拓展文化 適切的照護服務,並積極探索新的方式,以回 應亞裔家庭不斷演變的需求。其中也包括持續 投入社區健康促進項目,確保社區內的長者能 在熟悉的環境中安心養老、自在生活。

感謝您們一路相伴,我們將繼續努力,為長者 與未來世代築起一個更穩固、公平的未來。

KETTY HSIEH 謝則靜 KIN ON CEO 健安行政總裁

2024 DONOR RECOGNITION

WE APPRECIATE YOUR GENEROUS DONATIONS IN HELPING US FULFILL THE NEEDS OF THE ELDERLY

感謝你慷慨捐助,讓區內的老年人得到適切的服務!

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