



# 2022 **KIN ON** ANNUAL REPORT **健安** 年度報告

**MAKE A DIFFERENCE WHERE IT MATTERS.**

Kin On was built by the Chinese-American community for our Asian elders. For over three and a half decades, we have stayed true to our Asian roots. Thank you for your support as we continue to expand both the range and types of services we provide to offer the best health and social services to the Asian senior community in Puget Sound.

## MESSAGE FROM THE BOARD

Dear Friends of Kin On,

Thank you for your support this past year! Without your dedication and generosity, Kin On would not be here today. With your help, we've been able to weather the storms that have come our way - from the continued impacts of COVID to leadership changes to rising costs due to inflation. Thanks to you, as well as, the resilience and tireless work of staff and volunteers, Kin On has endured, learned important lessons, and continues to grow stronger.

We would like to take this opportunity to recognize the staff and leadership team for their hard work in 2022. Ketty Hsieh joined Kin On as the new CEO amidst our many challenges in June of last year. We thank Ketty for her hard work and leadership this past year to strengthen Kin On's operations, putting new structures and processes in place, to bring Kin On to the next level.

We also welcome several new leadership team members, including Pamela Cokash as our new Administrator, Faye Chien as our new Community Wellness & Social Services Director, and Jessica Wu as our new Administrative & Program Specialist. These new members of the leadership team bring a wealth of experience and knowledge and we look forward to working with them together to forward the mission of Kin On in the years to come.

Thank you, again, for supporting Kin On and our mission. We look forward to furthering our work to take care of the seniors in our community. We invite you to join us this year as we re-introduce our in-person events including our annual sports tournament, Seniors' Day, and also a new event we'll be hosting in the fall - Kin On's Mid-Autumn Celebration Dinner. We look forward to seeing you there!



**Sherwin Tsao**

Kin On Board President (2022-2023)



**曹卓勝**

健安董事會主席 (2022-2023)



親愛的健安之友，

感謝您過去一年的支持！沒有你們的奉獻和慷慨，就沒有今天的健安。在您的幫助下，我們能夠經受住一路上的風暴——從 COVID 的持續影響到領導層變動，再到通貨膨脹導致的成本上升。多謝有你們，以及工作人員和志願者的堅韌不拔和不懈努力，健安得以堅持下來，吸取重要教訓，並繼續變得更加強大。

我們想藉此機會表彰員工和領導團隊在 2022 年的辛勤工作。KETTY HSIEH 於去年 6 月在面臨諸多挑戰的情況下加入健安，擔任行政總裁。我們感謝 KETTY 過去一年的辛勤工作和領導，加強了健安的運營，建立了新的結構和流程，使健安更上一層樓。

我們也歡迎幾位新的領導團隊成員，包括 PAMELA COKASH 作為我們新的院長，FAYE CHIEN 作為我們新的社區健康和社會服務總監，以及 JESSICA WU 作為我們新的行政和項目專員。這些領導團隊的新成員帶來了豐富的經驗和知識，我們期待與他們一起努力，在未來的歲月裡推進健安的使命。

再次感謝您支持健安和我們的使命。我們期待進一步開展工作，以照顧社區中的長者。我們邀請您今年加入我們，因為我們重新推出了我們的現場活動，包括我們的年度體育錦標賽、健安敬老節，以及我們將在秋季舉辦的一項新活動——健安的中秋慶祝晚宴。我們期待在現場見到你！

## PROGRAM UPDATES

### SOCIAL SERVICES *Michael Woo, Care Network Director*

2022 was a fruitful year for the Social Service department. Our team continued to provide informational consultations and other support to members in the community and also organized a couple care package deliveries to support family caregivers. We were active in providing evidence-based workshops, to enhance participants' sense of self-efficacy to manage their chronic health conditions in collaboration with their health care providers. The workshops were well received and numerous participants expressed the workshops were instrumental in helping them to establish healthier lifestyles and improving their overall wellbeing.

2022 年是社會服務部門碩果累累的一年。我們的團隊持續為社區居民提供諮詢服務和其他支持，還準備了一些護理包寄送給家庭護理人員以支持他們的照護工作。我們積極提供循證工作坊，以增強參與者的自我效能感，並與他們的醫療保健提供者合作管理他們的慢性健康狀況。工作坊獲得熱烈反響，許多參加者表示對於建立更健康的生活方式和改善整體健康狀況很有幫助。

—胡大明, 社區服務網總監



### HOME CARE *Carrie Lam, Home Care Program Director*

In 2022, even though our operating costs increased, our clients' well-being remained our top priority. In the third quarter of 2022, the number of COVID cases increased, whether they were caregivers, clients, or family members. In addition, it was even more difficult when there were already caregiver shortages in this field. However, thanks to the flexibility of our enthusiastic home care team, we were able to maintain our services. Now that the government has fully reopened, our newly hired caregivers will obtain their home care licenses soon. Our team will be growing stronger and bigger. I am looking forward to expanding our service areas in 2023. I am grateful for our caregivers' dedication to our mission and we are honored to serve each of our clients.

2022 年，儘管我們的運營成本有所增加，但客戶的福祉仍然是我們的首要任務。2022 年第三季度，無論是護理人員、客戶還是家庭成員，COVID 病例數量都在增加。此外，在這個領域已經存在護理人員短缺的情況下，情況就更加困難了。然而，由於我們熱情的家庭護理團隊的靈活性，我們能夠維持我們的服務。現在政府已經完全重新開放，我們新聘請的護理人員很快就會拿到家庭護理執照。我們的團隊會越來越強大，我期待在 2023 年擴大我們的服務領域。我感謝我們的護理人員對我們的使命奉獻，我們很榮幸能為我們的每一位客戶服務。

—林嘉妍, 家居照顧服務總監

## HEALTHY LIVING PROGRAM *Faye (Yuk-Fun) Chien, Community Wellness & Social Services Director*

As the pandemic improved this past year, we began to offer on-site programs again. Though hesitant at first, gradually, most members began to feel more comfortable participating in in-person programs again, which was reflected by the smiles on their faces when they returned.

Despite the challenges of the pandemic, we are thankful that we learned to use new tools to better serve the older adults in the community. With the help of government grants, we provided more residents in King County with services they did not have before. We delivered digital devices and helped residents set up their homes so they could participate in online classes. We now provide both virtual and hybrid programs for our community center members and are able to customize programs to meet their needs. One of the new workshops older adults in our community can participate in now include how to use smart devices to make their lives more convenient. We also introduced Nutrition and Health, and Qigong classes last year.



隨著去年疫情的好轉，我們又開始提供現場課程。雖然起初猶豫不決，但逐漸地，大多數會員開始對再次參加面對面的計劃感到更自在，這從他們回來時臉上的笑容就可以看出。

儘管面臨疫情的挑戰，但我們很慶幸我們學會了使用新工具更好地為社區中的老年人服務。在政府撥款的幫助下，我們為King County更多居民提供了他們以前沒有的服務。我們提供電子設備並幫助居民在家中完成設定，以便他們可以參加在線課程。我們現在為我們的社區中心會員提供線上和混合型（線上和現場）計劃，並且能夠定制計劃以滿足他們的需求。我們社區中的老年人現在可以參加的新工作坊之一包括如何使用智能設備讓他們的生活更便捷。去年我們還開設了營養與健康班和氣功班。

— 簡郁芬, 社區健康及社會服務總監

## RESIDENTIAL SERVICES *Pam Cokash, Administrator*

The COVID pandemic has come with a lot of challenges and difficulties. Like other facilities, we struggled with a staffing shortages, and also inflationary costs. However, despite the many challenges, the team came together to maintain the best quality of life for residents, including arranging video chats so residents and family members could communicate and also providing delicious and nutritious Asian meals that tastes like home. In fact, in June 2022 the Dietary Department at Kin On was awarded the Dining Distinction Award by the National Association of Nutrition & Foodservice Professionals (ANFP). New policies and procedures were also set in place to elevate our operational efficiency and safety for residents and staff. We look forward to continuing to best serve the residents in our care as well as their family members.

COVID 期間帶來了許多挑戰和困難。健安與其他機構一樣，我們也在努力應對人員短缺和通貨膨脹。然而，儘管面臨許多挑戰，我們的團隊齊心協力為院友維持最佳生活質量，包括安排視頻聊天以便住戶和家庭成員進行交流，並提供美味營養的亞洲餐，讓院友們嘗到家的味道。事實上，在 2022 年 6 月，健安的飲食部獲得了全國營養與餐飲服務專業協會 (ANFP) 頒發的餐飲傑出獎。我們制定了新的政策和程序，以提高運營效率，兼顧院友和員工的安全。我們期待繼續為我們照顧的院友及其家人提供最好的服務。

— Pam Cokash, 院長

## PROGRAM UPDATES, CONTINUED

“There was one video call that was particularly meaningful. We arranged one session for a resident on comfort care and their whole family. They were able to see each other before the resident passed away. The family expressed their sincere appreciation that the video chat meant a lot to the whole family and the resident.” — Michelle Wu, Director of Nursing

有一次視頻通話特別有意義。我們為一位院友及其全家安排了一次舒適護理會議。在院友去世之前，他們得以見面。家人表示衷心感謝視頻聊天對整個家庭和院友來說意義重大。 — Michelle Wu, 護士長



## FUND DEVELOPMENT *Jessica Wong, Director of Philanthropy*

This past year was another year of virtual events, including our first-ever virtual gala celebration! A big thank you for all who attended and gave— you helped raise over \$100,000 to support Kin On and care for the Asian seniors in our community! Through the pandemic, we learned new skills to communicate with donors online, and at the same time, realized how special face-to-face connections really are. In 2023, we will return to in-person events again, including our widely attended Sports Tournament fundraisers, as well as a special Mid-Autumn Celebration Dinner to reunite old friends and make new ones. We invite you to join us for this special celebration on **Saturday, September 16, 2023 at Renton Technical College** to hear meaningful testimonies from clients, participate in fun festivities (including a live karaoke band), and a live auction all to support a great cause!



Thank you for showing up again and again to show the value you place on caring for the Asian senior community. We could not do what we do without you.

過去的一年又是線上活動的一年，包括我們有史以來第一次線上慶典！非常感謝所有參加和捐贈的人——你們幫助健安籌集超過 100,000 美元來支持我們照顧社區中的亞裔老年人！通過疫情，我們學會了與捐贈者在線交流的新技能，同時也意識到面對面聯繫的真正意義及重要性。2023 年，我們將再次回歸現場活動，包括我們廣泛參與的體育賽事籌款活動，以及特別的中秋慶祝晚宴，讓老朋友重聚，結交新朋友。我們邀請您參加我們於 2023 年 9 月 16 日星期六在 Renton Technical College 舉行的中秋慶祝晚宴，見證居民對健安的感想，參加有趣的慶典活動（包括現場卡拉 OK 樂隊）和現場拍賣，所有這些都是為了我們社區中的亞裔老年人！

感謝您一次又一次地支持健安，表明您對照顧亞裔老年人社區的重視。我們的成就是需要你的參與。

- 王海欣, 慈善事務總監

# 2022 NUMBERS UPDATE

## 2022 IN NUMBERS

**640** Healthy Living Program participants 康健樂頤計劃參加者

**231** Home Care clients 家居照顧服務委託人

**120** Social Services Program participants 社區服務網參加者

**164** Rehab & Care Center and Supportive Housing residents 院友



**1155**

Total number of individuals who used and participated in Kin On's services and programs 位人士參與及使用健安的服務



Number of wonderful people working as a team 位員工服務耆老

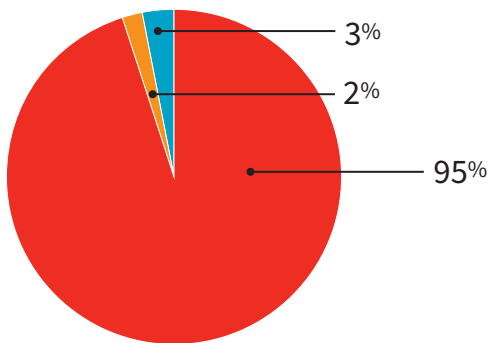
**310** Staff 員工 **158** Volunteers 義工



Number of low-moderate income individuals served (80% or less of AMI) 位收入低於中位數的長者和社區居民接受服務

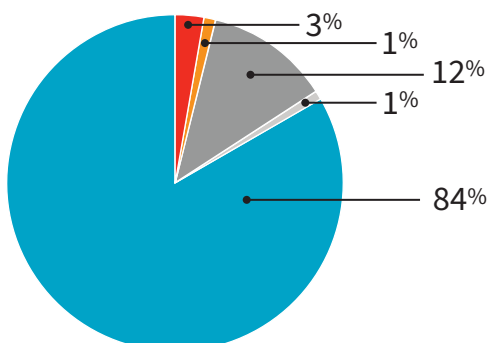
**772** Ethnicities Served: Chinese, Vietnamese, Japanese, Korean, Filipino, and More  
服務族群：中國、越南、日本、韓國、菲律賓和更多在地人士。

## 2022 FINANCIALS



### EXPENSES 支出

Program Services	\$ 18,006,601
Resource Development	\$ 356,479
Administration	\$ 553,353
<b>TOTAL</b>	<b>\$ 18,916,433</b>



### REVENUE 收入

Individual Giving	\$ 506,514
Corporate Giving	\$ 151,633
Foundations & Grants	\$ 2,235,266
Other Income	\$ 125,452
Program Contracts, Private Pay, Fees	\$ 16,206,265
<b>TOTAL</b>	<b>\$ 19,225,130</b>

\*The financial figures stated above are from Kin On's FY2022 audited financial statements.

## LOOKING AHEAD

My first few months as the CEO of Kin On have seen a whirlwind of activities. We've had several unexpected leadership changes, received the first state skilled nursing survey in three years with excellent results, managed through COVID outbreaks, grown our community care services by starting Health Home as well as expanding our Healthy Living Program offerings, and many more. I am so grateful for our dedicated staff who provide exceptional services to our residents and clients day in and day out as we navigate through the ever-changing healthcare environment. I've also been impressed by and am thankful for the strong community support for Kin On. We would not be here without you – THANK YOU for your generosity!



Kin On really is a gem in our community. Our continuum of services including Home Care, **Health Home\***, and **Healthy Living programs\*\*** enables Asian seniors to age at home and stay healthy as long as possible. Then, when the time comes, we offer Assisted Living, Adult Family Home and of course skilled nursing and short-term rehab where Asian seniors can receive care in a culturally appropriate environment. Our focus in the coming year is two-fold:

**1. To stay the course and continue to strengthen our operations and financial stability for the future.**

**2. To continue expanding our community-based services to help Asian seniors living at home stay healthy longer.**

There is no other place like Kin On for Asian seniors in Washington State. I am honored to lead this amazing organization and to continue the Kin On legacy!

**\*Health Home:** The Health Home program provides care coordination for low-income seniors living with chronic conditions in the community.

**\*\*Healthy Living:** The Healthy Living program focuses on helping older adults stay active and fit through evidence-based exercise, educational workshops and other life-long learning classes. Classes are offered in English, Chinese-Cantonese, and Chinese-Mandarin.

**Ketty Hsieh 謝則靜**

Kin On CEO 健安行政總裁

在我擔任健安行政總裁的頭幾個月裡，健安經歷了非常多的業務運營變動及挑戰。我們經歷了幾個意想不到的領導層變動，迎接了三年來的第一次州政府療養院調查並取得了優異成績，應對了 COVID 爆發，建立了健康之家(HEALTH HOME)服務，以及擴大我們的康健樂頤生活計劃課程活動，持續提升我們對社區提供的服務。我非常感謝我們敬業的員工，他們日復一日地為我們的院友和客戶提供卓越的服務，讓我們在不斷變化的醫療環境中前行。我們的社區對健安的大力支持也令我深深感動及衷心感謝。沒有您們的慷慨支援，我們就不會在這裡——謝謝您們！

健安確實是我們社區中的瑰寶。我們的服務範圍包括家庭護理、健康之家\*和康健樂頤生活計劃\*\*，使亞裔老年人儘可能在家安健養老。然而當有需要時，我們提供耆老生活輔助公寓、成人護理之家，當然還有我們的療養院和短期康復護理，讓亞裔老年人可以在熟悉適切的文化環境中接受療養護理。我們來年的運營重點有兩個：

1. 強化現有業務的運營和財務穩定性，為健安的未來鞏固基礎。
2. 擴大我們以社區為基礎的服務，以幫助居住家中的亞裔長者更長久地維護健康。

對於華盛頓州的亞裔老年人來說，沒有其他像健安這樣的機構為他們服務。我很榮幸能夠領導這個了不起的機構並延續健安的使命！

\*健康之家：健康之家服務為社區中患有慢性病的低收入老年人提供護理協調。

\*\*康健樂頤生活：康健樂頤生活計劃側重於通過循證鍛煉、教育研討會和其他終身學習課程幫助老年人保持活躍和健康。課程以英語、中文-粵語和中文-普通話提供。

# 2022 DONOR RECOGNITION

WE APPRECIATE YOUR GENEROUS DONATIONS IN HELPING US FULFILL

THE NEEDS OF THE ELDERLY!

感謝您慷慨捐助，讓區內的老年人得到適切的服務！

## GENERAL DONATIONS

### \$10,000 and above

Arlene and Thomas Cheng  
Hing Chinn  
Eunice and Dan Choi  
Evangelical Chinese Church of  
Seattle  
Historic South Downtown (HSD)  
Preservation Association  
Chiu-Wun Ho  
Barry and Amy Hui  
James Lee  
Liu Kuo-Chun Educational  
Foundation  
Paul Mar  
Muckleshoot Indian Tribe  
Sheng-Yen Lu Foundation  
Swedish Health Services  
The Boeing Company  
Hannah Wong

### \$1,000 - \$9,999

AARP Washington  
Amazon  
Ark & Winifred Chin Foundation  
Xi-Nam Au  
Best in Class Education Center  
Bread of Life Christian Church in  
Seattle  
Cathay Bank Foundation  
Matthew and Gei Chan  
Wallace and Dina Chan  
Brian Chang  
Tina and Frank Chang  
Changes Hair Studio  
I-Jen Chen and HuiLing Lee  
Ernest and Mei Chen  
Belinda and Andy Cheng  
Clara Cheung  
Rani and Karman Cheung  
Sylvia and Sen Poy Chew  
Clement and Frieda Chiang  
Phoebe Chin and David Arndt  
Dr. Henry and Garbo Chin  
Buck Chinn  
Frances Chinn  
Wallace and Deanna Chinn  
Wilton and Paula Chinn  
Christin and Shu Chou  
Alice and James Chu  
Linda and Robert Connor  
Ha Xu Dang  
Dolores Dong  
Dennis Eng  
Jimmy Eng  
Leenar and Bill Fong  
Gary & Connie Kunis Foundation  
Wilson Geong  
GPMCH Foundation  
Group Health Foundation  
Gail Hill and James Brown  
Himalaya Captial  
Hong Kong Association of  
Washington Foundation  
Peter and Shu-Min Hua

Humana  
Joey Ing and Mayette Zane  
Institute of Qigong & Integrative  
Medicine  
Jenny Jung  
Joanne Kaneko  
Keller Rohrbach L.L.P.  
Violet Mar  
Kline Galland  
Konnie Kong  
Amy and Edmund Kwan  
Dennis Lam and Rosa Leung  
Davy Lam  
Betty Lau  
Bik Lam and Chung Lee  
David and Dianne Lee  
Karin Lee  
Kenneth and Janet Lee  
Neva Lee  
Peter Lee  
Stephen and Joanne Lee  
Stephen and Shu Hsien Lee  
Stella and Raymond Leong  
Andrew and Susan Lo  
Local Independent Charities of  
America  
Calvin and Ruth Locke  
Linda and Tim Louie  
Donny Luu  
Lu-Wong Foundation  
Lynden Incorporated  
Alicia Mar  
Daisy Mar  
Donald Mar  
Henry and Jennifer Mar  
Susan Mar  
Terence and Joyce Mar  
MARPA Construction LLC  
Million Dollar Round Table  
Foundation  
Morgan Stanley Wealth  
Management  
Kim and Diana Ng  
Ann Duc Ngo  
Optum  
Pacific Rim Center  
Michael and Jenny Pan  
Parker, Smith & Feek Inc  
Perkins Coie, LLP  
Phillip and Linh Phung  
PointClickCare  
Raymond James and Associates,  
Inc  
Seattle Chinese Alliance Church  
- Elevate Humanity Fund  
Committee  
Mei-Shu Shih  
Zhennan Song  
Dennis and Millie Su  
Yafang and Yvonne Sun  
Alan and Solina Sze  
Tai Tung Restaurant  
Francis and Jeanne Tang  
Lak-Tee and Lai-Yee Tang  
Tony Ting

Francis and Mimi Tong  
Wing and Diana Tong  
Alfred and Maggie Tsang  
Sherwin Tsao  
Herb Tsuchiya  
Wilson Ung  
Virginia Mason Franciscan  
HealthTM/Common Spirit  
WaFd Bank - International District  
Branch  
Timothy and Amanda Wan  
Helen Wang and Charles Chu  
Jiakun Wang  
Wells Fargo Bank  
Marcella Wing and Jeffrey Robbins  
Hannah Wong and Brian Fellon  
Benson Wong and Terry Mark  
Arline and Francis Wong  
Janet Wong  
Jian Wong  
Kai and Amy Wong  
Millie and Kirk Wong  
Lily Woo  
Paul and Dorothy Yang  
Din and Sally Yee  
Huey-Ching Yeh  
Dr. Gregory Yen  
Lulu Yi  
Wanda Yip  
Wendy Zheng

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Teresa Agtuca  
Brodie Allen  
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Irene Ang  
Adan William Atkinson  
Louisa Au and Thomas Aun  
Kenneth Au  
Lisa Au  
Christina Bartolome  
Teresita Batayola and Dionnie  
Dionisio  
Lesha Berry  
BHTJ Investment Inc  
Blue Sky Realty Group Inc  
Jonathan and Bobbe Bridge  
Yan-Han Brownlee-Chen  
Marcello Cahete  
Solvig Carmichael  
Vilai and Somchai Chaipatanapong  
Peter and Khamneung  
Chaleunphonh  
Fanny Chan and Wing Hung Kwan  
Philip Chan and Tina Law  
Richard Chan and Elaine Wong  
Vivian Chan and Lillian Young  
Andressa Chan  
Ben and Elizabeth Chan  
Carmen and Paul Chan  
Godfrey and Joanna Chan  
Jeanne Chan  
Katy Chan  
Mariane and Stephen Chan  
Martin and Susan Chan  
Nam and Marian Chan  
Simon Chan  
Wai Kin and Brandon Chan  
Evelyn Chan Wong and Henry Wong  
Tom Chang and Dong-Hui Pan  
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Kelvin Chau  
Heidi Chen and Anthony Hsu  
Cathy Chen  
Danny and Connie Chen  
James and Margie Chen  
Jean and Sam Chen  
Jiin-Chiang and Christina Chen  
Joe Chih Chen  
Jung-Yeh Chen  
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THANK YOU FOR TAKING CARE OF THE SENIORS IN OUR COMMUNITY!

感謝您對我們社區長者的照顧！



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Kin On honors and supports our elders and families by offering culturally Asian and linguistically appropriate healthcare services in a healthy living community.

健安本著敬重和支持耆老與家庭之理念，竭誠為其提供切合亞裔文化及語言的社康護理服務。

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# MID-AUTUMN *Celebration*

SEPTEMBER 16, 2023, 5:30-8:30PM  
RENTON TECHNICAL COLLEGE

## SAVE THE DATE

You're invited to join Kin On's Mid-Autumn Celebration on Saturday, September 16, 2023 at the Renton Technical College. The event will feature cultural performances, testimonials, a special Mid-Autumn-themed dinner, live auction and a live karaoke band!

General Admission

\$150 – Early Bird (6/16 - 8/6)

\$188 – Regular (starts 8/7)

Visit [www.kinon.org](http://www.kinon.org) to register!

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